

# STANDARD LIMITED WARRANTY

## Bicycle Lifespan

Rambo Bikes™ have an expected lifespan depending on the level of care and/or use. Misuse, neglect and abuse will significantly reduce the expected lifespan of your bike. Some types of riding styles - competition, jumping, downhill racing, and extreme conditions or climates - will all impact the lifespan of your bike and its components. These types of riding may cause premature failure of your bike and its components. This warranty does not extend to any failures associated with this type of riding, or to any Rambo products that have been subject to misuse, neglect, abuse, or improper storage, or if the product is modified or altered in any way other than as directed by official Rambo Bike instructions. Always have your bike periodically inspected by a qualified bicycle technician. These inspections are crucial for the safety of you and others around you as well as extending the lifespan of your Rambo.

## Limited Lifetime Frame Warranty

Rambo bike frames are warranted against factory defects for the lifetime of the original purchaser as long as they remain the owner of the Rambo bike. This warranty is non-transferable. Your Rambo frame is warranted against premature failure caused by faulty workmanship or materials, as determined by Rambo Bikes. Frames must be returned to Rambo Bikes at the owner's expense for determination of defect and/or replacement. If a frame replacement is found to be warranted by Rambo Bikes, a comparable frame (depending on availability) will be issued to the original purchaser. Front forks and suspension forks do not have a lifetime warranty!

## Warranty

Beyond the lifetime frame warranty, Rambo Bikes warrants all bikes, enclosed hardware (where applicable) and accessories to be free from defects in material and workmanship for a period of twelve months from the original date of purchase. Some components on your Rambo bike such as brakes, tires, tubes, chains, grips, motors and cables are not warranted against normal wear. If you find a product to be defective, contact Rambo at 952-283-0777. All components must be returned at the owner's expense for inspection. Product repairs and/or updates not covered by warranty will be provided at a set rate. At its sole discretion, Rambo will determine whether the component will be covered under this warranty. This warranty is in lieu of all other warranties expressed or implied. You may have certain legal rights that extend beyond this warranty in certain states.

## Terms and Conditions of this Limited Warranty

This limited warranty does not cover installation, disassembly, adjustments of components, normal wear and tear, damage caused by improperly installed parts or components, installation and use of aftermarket accessories or storage fees. Any installation of a powerplant (motor electric or internal combustion) other than powerplants supplies directly by Rambo Bikes immediately voids this warranty. Some parts and components may from time to time become obsolete or discontinued. Rambo Bikes reserves the right to substitute any component at its sole discretion. This is the only warranty provided or honored by Rambo Bikes, and no other warranty will be honored unless specifically provided for by law. No implication of merchantability or fitness for a particular purpose has been made by Rambo Bikes.

## General

Rambo Bikes™ will not be held liable for any damages resulting from breach of warranty or for sums beyond the purchase price of the product. Rambo Bikes is not liable for lost profits or goodwill; downtime; damage or destruction of items or equipment used with, or in conjunction with Rambo Bikes™; personal injury or loss; or any other damages. This agreement is the entire agreement between you and Rambo Bikes™, and supersedes any prior agreements, representations, or proposals; and may be changed only by written agreement with Rambo Bikes™. Waiver by any party or breach of this agreement will not constitute a waiver of any subsequent default or breach of the same of different kind. The invalidity of any provision of this agreement shall not affect the validity of the other provisions hereof. This agreement shall be governed by laws of the State of Minnesota, U.S.A.  
Rambo Bikes™; Lakeville, MN 55044

### \*\*\*\*\* PRODUCT REGISTRATION \*\*\*\*\*

Please complete this card and mail to Rambo or visit RamboBikes.com and submit registration online to activate your warranty.

Product \_\_\_\_\_ Model Number/Serial Number \_\_\_\_\_

Owner's Name \_\_\_\_\_ Purchase Date \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

E-mail Address \_\_\_\_\_ Phone \_\_\_\_\_

Purchased From (Dealer Name) \_\_\_\_\_

How did you hear about us: \_\_\_ Catalog \_\_\_ Webpage \_\_\_ Friend \_\_\_ Magazine

Other, Please Explain \_\_\_\_\_

**STOP!**

- You must register your bike with Rambo Bikes  
Failure to do so will result in no warranty coverage.
- Register your bike online at [rambobikes.com](http://rambobikes.com)
- Proof of purchase is required to register your Rambo Bike.

**WARNING!**

Proper storage and maintenance of your battery is the responsibility of the customer. Rambo Bikes, limited warranty does not cover improper storage or improper maintenance of your battery. Rambo Bikes reserves the right to determine battery condition after testing. If battery failure happens, it is the responsibility of the customer to return the battery to Rambo Bikes. See reversed side for "Proper storage and maintenance.

**PROPER STORAGE AND MAINTANCE**

- Upon the first use of your bike, make sure to charge the battery to 100%.
- Never charge your battery for longer than 12 hours.
- If storing your bike for more than 7 days without use, make sure to have battery level at or around 80% charge.
- Never store your battery in cold storage, or areas colder than 40 degrees Fahrenheit.
- Always store your battery in a dry place.
- Batteries should be charged at a minimum of every 3 months

**DAMAGE AND FAILIRUE TO COMPLY**

- If storing your bike for extended periods of time with low battery voltage, your battery voltage can drop below the recharge threshold, deeming your battery to be defective.
- Storing your battery in cold or hot weather for extended periods of time can do damage to the battery cells, resulting in reduce distance and performance. In some cases, your battery can freeze resulting in battery cell damage, not allowing the battery to take a charge.



[WWW.RAMBOBIKES.COM](http://WWW.RAMBOBIKES.COM)

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